

UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Addiese: COMMISSIONER FOR PATENTS P O Box 1450 Alexandra, Virginia 22313-1450 www.wepto.gov

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/799,992	03/12/2004	Sean E. Purcell	MS308122.1/MSFTP645US	8783
27195 7590 65/28/2008 AMIN. TUROCY & CALVIN, LLP 24'TH FLOOR, NATIONAL CITY CENTER			EXAMINER	
			MAI, KEVIN S	
1900 EAST NINTH STREET CLEVELAND, OH 44114		ART UNIT	PAPER NUMBER	
	, -		2152	
			NOTIFICATION DATE	DELIVERY MODE
			05/28/2008	ELECTRONIC

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

Notice of the Office communication was sent electronically on above-indicated "Notification Date" to the following e-mail address(es):

docket1@thepatentattorneys.com hholmes@thepatentattorneys.com lpasterchek@thepatentattorneys.com

Application No. Applicant(s) 10/799 992 PURCELL ET AL Office Action Summary Examiner Art Unit KEVIN S. MAI 2152 -- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --Period for Reply A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS. WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION. - Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication. If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication - Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b). Status 1) Responsive to communication(s) filed on 31 March 2008. 2a) This action is FINAL. 2b) This action is non-final. 3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under Ex parte Quayle, 1935 C.D. 11, 453 O.G. 213. Disposition of Claims 4) Claim(s) 1-15 and 17-29 is/are pending in the application. 4a) Of the above claim(s) is/are withdrawn from consideration. 5) Claim(s) _____ is/are allowed. 6) Claim(s) 1-15 and 17-29 is/are rejected. 7) Claim(s) _____ is/are objected to. 8) Claim(s) _____ are subject to restriction and/or election requirement. Application Papers 9) The specification is objected to by the Examiner. 10) ☐ The drawing(s) filed on is/are: a) ☐ accepted or b) ☐ objected to by the Examiner. Applicant may not request that any objection to the drawing(s) be held in abevance. See 37 CFR 1.85(a). Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d). 11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152. Priority under 35 U.S.C. § 119 12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f). a) All b) Some * c) None of: Certified copies of the priority documents have been received. 2. Certified copies of the priority documents have been received in Application No. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)). * See the attached detailed Office action for a list of the certified copies not received. Attachment(s) 1) Notice of References Cited (PTO-892) 4) Interview Summary (PTO-413)

2) Notice of Draftsperson's Patent Drawing Review (PTO-948)

Paper No(s)/Mail Date 3/7/2008

Paper No(s)/Mail Date.

6) Other:

Notice of Informal Patent Application

Art Unit: 2100

DETAILED ACTION

Response to Amendment

- This Office Action has been issued in response to Applicant's Amendment filed March 31, 2008.
- Claims 1, 13, 15, 17, 27 and 28 have been amended. Claim 16 has been canceled.
 Claims 1-15 and 17-29 have been examined and are pending.

Response to Arguments

 Applicant's arguments with respect to claims 1-15 and 17-29 have been considered but are moot in view of the new ground(s) of rejection.

Claim Rejections - 35 USC § 102

4. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless -

- (e) the invention was described in (1) an application for patent, published under section 122(b), by another filed in the United States before the invention by the applicant for patent or (2) a patent granted on an application for patent by another filed in the United States before the invention by the applicant for patent, except that an international application filed under the treaty defined in section 351(a) shall have the effects for purposes of this subsection of an application filed in the United States only if the international application designated the United States and was published under Article 21(2) of such treaty in the English language.
- Claims 1-5, 7-9, 12-15 and 17-29 are rejected under 35 U.S.C. 102(e) as being anticipated by US Pub. No. 2005/0165895 to Rajan et al. (hereinafter "Rajan").
- 6. As to Claim 1, Rajan discloses a junk message interface system that facilitates identifying junk messages comprising:

Art Unit: 2100

spam); and

a message receiving component that collects at least one incoming message (Paragraph [0014] of Rajan discloses an Inbox in which all incoming mail is normally received);

a filtering component that determines a junk score for the incoming message (Paragraph [0015] of Rajan discloses each piece of incoming mail is graded), the junk score is computed to reflect a spam confidence level of the message (Paragraph [0015] of Rajan discloses grading is done to determine the level of spaminess of the e-mail), wherein the junk score is a value or fractional value between 0 and 1 (Paragraph [0016] of Rajan discloses the scale being from 0 to 100. Where the it is seen that it is arbitrary whether the scale is form 0 -1 or from 0-100 since both represent the same information), and the spam confidence level corresponds to a probability that the message is spam or junk (Paragraph [0016] of Rajan disclose mail that is graded with a high level of spaminess is representative of likely constituting spam and that mail that is graded with a medium level of spaminess is representative of probably constituting spam.

Thus it is seen that the measure of spaminess corresponds to the probability that a message is

- a display component that renders the junk scores as an actionable property on a user interface to facilitate user management of incoming junk messages (Paragraph [0017] of Rajan discloses after grading the e-mail messages they are then moved into the appropriately labeled directory. It is seen that the score was used as an actionable property to sort the incoming messages to the appropriate folders)
- As to Claim 2, Rajan discloses the invention as claimed as described in claim 1, further comprising a view management component that provides one or more ways the user can

Art Unit: 2100

modify treatment of the junk messages (Paragraph [0031] of Rajan discloses the user being able to specify the number of spam directories desired. Additional user-settable configurations may include the ability to name and color-code the spam directories, as well as the ability to assign their respective ranges).

8. As to Claim 3, Rajan discloses the invention as claimed as described in claim 2, the view management component comprises any one of the following ways to mitigate against inadvertently opening a junk message comprising:

sorting and/or grouping messages based at least in part on at least one of their respective junk scores and their respective junk ratings (Paragraph [0017] of Rajan discloses grading emails and then moving them into their appropriately labeled directories):

filtering out messages with at least one of a junk score or a junk rating that does not satisfy at least a first criterion (Paragraph [0017] of Rajan discloses grading emails and then moving them into their appropriately labeled directories);

setting one or more actions to take against the messages when at least one of the respective junk scores or junk ratings that do not satisfy at least a second criterion (Paragraph [0017] of Rajan discloses grading emails and then moving them into their appropriately labeled directories); and

visually altering displays of messages according to at least one of their respective junk scores or junk ratings (Paragraph [0032] of Rajan discloses emails placed in more than one directory would include a visual indication to the user that the email is contained in more than one directory).

Art Unit: 2100

 As to Claim 4, Rajan discloses the invention as claimed as described in claim 3, the first criterion is configurably different from the second criterion (Paragraph [0031] of Rajan discloses being able to assign ranges associated with the directories).

- 10. As to Claim 5, Rajan discloses the invention as claimed as described in claim 3, at least one of the first and second criteria is determined according to user preferences (Paragraph [0031] of Rajan discloses a user being able to assign ranges associated with the directories).
- 11. As to Claim 7, Rajan discloses the invention as claimed as described in claim 1, further comprising an analysis component that examines junk scores of the incoming messages and orders them based at least in part on a spam confidence level associated with the respective messages (Paragraph [0017] of Rajan discloses grading the e-mail according to the level of spaminess and then moving the e-mail into the appropriately labeled directory).
- 12. As to Claim 8, Rajan discloses the invention as claimed as described in claim 1, the display component is a user-interface that exposes a message's junk score to a user so that the user can organize its messages based in part on the respective junk scores (Paragraph [0017] of Rajan discloses grading the e-mail according to the level of spaminess and then moving the e-mail into the appropriately labeled directory. The message having been moved to specific directories is seen to have been exposing the message's junk score. The directories themselves are seen to represent the messages having been organized based on their scores).

Art Unit: 2100

13. As to Claim 9, Rajan discloses the invention as claimed as described in claim 1, the filtering component further determines whether a source of the message appears to be trusted based on at least one of the following: user's blocked senders list, safe-list, address book, and safe-mailing list (Paragraph [0034] of Rajan discloses the system can base its decision on which directory receives an e-mail on criteria other than spaminess. For example, the system can mine a personal profile of the user to determine which is the appropriate directory for an e-mail).

- 14. As to Claim 12, Rajan discloses the invention as claimed as described in claim 1, further comprising a bucketing component that bucketizes junk scores of messages so that the effects of features are seen only in aggregate, thereby mitigating reverse engineering of the junk score (Paragraph [0017] of Rajan discloses grading the e-mail according to the level of spaminess and then moving the e-mail into the appropriately labeled directory. This is seen as bucketizing the scores).
- As to Claim 13, Rajan discloses a user interface that facilitates identifying junk messages comprising

a junk rating field that can be acted upon by a user (Paragraph [0019] of Rajan discloses being able to set a number of directories that are representative of the probability that a mail is junk. These are seen to be junk rating fields), the junk rating being determined at least in part upon determining a junk score and at least in part upon an analysis of the junk score

(Paragraph [0019] of Rajan discloses how the directories are assigned spaminess ranges. Thus it is seen that the junk rating is determined by the junk score), the junk score is computed to reflect a spam confidence level of a message (Paragraph [0015] of Rajan discloses grading is done to determine the level of spaminess of the e-mail), wherein the junk score is a value or fractional value between 0 and 1 (Paragraph [0016] of Rajan discloses the scale being from 0 to 100. Where the it is seen that it is arbitrary whether the scale is form 0 -1 or from 0-100 since both represent the same information), and the spam confidence level corresponds to a probability that the message is spam or junk Paragraph [0016] of Rajan disclose mail that is graded with a high level of spaminess is representative of likely constituting spam and that mail that is graded with a medium level of spaminess is representative of probably constituting spam. Thus it is seen that the measure of spaminess corresponds to the probability that a message is spam).

- 16. As to Claim 14, Rajan discloses the invention as claimed as described in claim 13, messages can be sorted and/or grouped according to their respective junk ratings (Paragraph [0017] of Rajan discloses grading the e-mail according to the level of spaminess and then moving the e-mail into the appropriately labeled directory).
- 17. As to Claim 15, Rajan discloses a method that facilitates identification of junk messages in a user's inbox comprising: receiving a plurality of incoming messages (Paragraph [0014] of Rajan discloses an Inbox in which all incoming mail is normally received);

assigning a junk rating to the messages (Paragraph [0017] of Rajan discloses grading the email according to the level of spaminess and then moving the e-mail into the appropriately labeled directory. Where being in a particular directory is seen as having been assigned a rating);

exposing at least the junk rating on a user interface (Paragraph [0017] of Rajan discloses grading the e-mail according to the level of spaminess and then moving the e-mail into the appropriately labeled directory. Where being in particular directory is seen as having exposed the junk rating); and

calculating a junk score for substantially all incoming messages (Paragraph [0015] of Rajan discloses each piece of incoming mail is graded), the junk score is computed to reflect a spam confidence level of the message (Paragraph [0015] of Rajan discloses grading is done to determine the level of spaminess of the e-mail), wherein the junk score is a value or fractional value between 0 and 1 (Paragraph [0016] of Rajan discloses the scale being from 0 to 100.

Where the it is seen that it is arbitrary whether the scale is form 0 -1 or from 0-100 since both represent the same information), and the spam confidence level corresponds to a probability that the message is spam or junk (Paragraph [0016] of Rajan disclose mail that is graded with a high level of spaminess is representative of likely constituting spam and that mail that is graded with a medium level of spaminess is representative of probably constituting spam. Thus it is seen that the measure of spaminess corresponds to the probability that a message is spam).

18. As to Claim 17, Rajan discloses the invention as claimed as described in claim 15, further comprising bucketizing the junk scores so that the effects of features are seen only

Art Unit: 2100

in aggregate, thereby mitigating reverse engineering of the junk score (Paragraph [0017] of Raian discloses grading the e-mail according to the level of spaminess and then moving the e-

Page 9

mail into the appropriately labeled directory. This is seen as bucketizing the scores).

19. As to Claim 18, Rajan discloses the invention as claimed as described in claim 15,

further comprising organizing junk messages based at least in part upon their junk rating

(Paragraph [0017] of Rajan discloses grading the e-mail according to the level of spaminess and

then moving the e-mail into the appropriately labeled directory).

20. As to Claim 19, Rajan discloses the invention as claimed as described in claim 15,

further comprising determining whether at least one of the junk score or the junk rating

exceed a first threshold; and removing messages that exceed the first threshold to mitigate

inadvertent access of them by the user (Paragraph [0017] of Rajan discloses grading the e-mail

according to the level of spaminess and then moving the e-mail into the appropriately labeled

directory).

21. As to Claim 20, Rajan discloses the invention as claimed as described in claim 19,

removing messages that exceed the first threshold before they are viewable on the user

interface (Paragraph [0017] of Rajan discloses grading the e-mail according to the level of

spaminess and then moving the e-mail into the appropriately labeled directory).

Art Unit: 2100

22. As to Claim 21, Rajan discloses the invention as claimed as described in claim 15, the junk rating is based at least in part on one of the following: junk score, one or more safe lists, one or more safe sender lists, user-based actions, and/or user-generated address book (Paragraph [0017] of Rajan discloses grading the e-mail according to the level of spaminess and then moving the e-mail into the appropriately labeled directory. Then paragraph [0033] of Rajan discloses being able to adjust placement of e-mails based on user voting. Then paragraph [0034] of Rajan discloses the system can mine a personal profile of the user to determine which is the appropriate directory for an e-mail).

23. As to Claim 22, Rajan discloses the invention as claimed as described in claim 21, user-based actions comprises at least one of the following:

unjunking a message by moving it from a junk state to a non-junk state resulting in an "unjunked" junk rating (Paragraph [0018] of Rajan discloses a user being able to vote on mail);

junking a message by moving it from a non-junk state to a junk state resulting in a
"junked" junk rating (Paragraph [0033] of Rajan discloses a user being able to vote an e-mail
as spam); and

adding a sender to one or more safe lists to change the junk rating of the message to safe (Paragraph [0034] of Rajan discloses the system being able to mine a personal profile of the user to determine which is the appropriate directory for an e-mail. An example given is all e-mail from the user's spouse would be place in an appropriate folder. Thus it is seen that a sender was added to a safe list).

Art Unit: 2100

26.

24. As to Claim 23, Rajan discloses the invention as claimed as described in claim 22, the user-based actions affect the junk rating of the message and/or future messages received from a particular sender (Paragraph [0018] of Rajan discloses algorithms may be employed to to allow the recipient to vote on the mail to train the system to better determine spaminess according of the recipient's personal preferences).

25. As to Claim 24, Rajan discloses the invention as claimed as described in claim 15, assigning a junk rating to messages commensurate with at least their respective junk scores (Paragraph [0017] of Rajan discloses grading the e-mail according to the level of spaminess and then moving the e-mail into the appropriately labeled directory).

As to Claim 25, Rajan discloses the invention as claimed as described in claim 15,

assigning a junk rating comprises:
providing a plurality of buckets comprising at least the following categorized buckets: an
unscanned bucket, a light bucket, a medium bucket, and a high bucket, the plurality of
buckets respectively assigned to a range of junk score values (Paragraph [0019] of Rajan
discloses being able to assign a variety of directories based on different ranges. The example
given suggests five directories - Green, Blue, Yellow, Orange and Red with respective ranges of
0-20, 21-40, 41-60, 61-80 and 81-100. As to having an unscanned bucket it is seen that all
incoming mail is inherently part of the unscanned bucket until otherwise sorted);

Art Unit: 2100

dropping messages into respective buckets based at least in part on their calculated junk score such that the respective bucket determines the junk rating for the respective messages (Paragraph [0017] of Rajan discloses grading the e-mail according to the level of spaminess and then moving the e-mail into the appropriately labeled directory).

- 27. As to Claim 26, Rajan discloses the invention as claimed as described in claim 15, further comprising exposing respective junk scores for the messages (Paragraph [0017] of Rajan discloses grading the e-mail according to the level of spaminess and then moving the e-mail into the appropriately labeled directory. Since the ranges of the directories are known it is seen that knowing which directory the e-mail is in exposes the junk score of the message).
- 28. As to Claim 27, Rajan discloses a system that facilitates identification of junk messages in a user's inbox comprising:

means for receiving a plurality of incoming messages (Paragraph [0014] of Rajan discloses an Inbox in which all incoming mail is normally received);

means for calculating a junk score for substantially all incoming messages (Paragraph [0015] of Rajan discloses each piece of incoming mail is graded), the junk score is computed to reflect a spam confidence level of the message (Paragraph [0015] of Rajan discloses grading is done to determine the level of spaminess of the e-mail), wherein the junk score is a value of fractional value between 0 and 1 (Paragraph [0016] of Rajan discloses the scale being from 0 to 100. Where the it is seen that it is arbitrary whether the scale is form 0 -1 or from 0-100 since both represent the same information), and the spam confidence level corresponds to a

Art Unit: 2100

probability that the message is spam or junk (Paragraph [0016] of Rajan disclose mail that is graded with a high level of spaminess is representative of likely constituting spam and that mail that is graded with a medium level of spaminess is representative of probably constituting spam. Thus it is seen that the measure of spaminess corresponds to the probability that a message is spam);

means for assigning a junk rating to the messages commensurate with at least their respective junk scores (Paragraph [0017] of Rajan discloses grading the e-mail according to the level of spaminess and then moving the e-mail into the appropriately labeled directory); and means for exposing at least one of the junk rating and the junk store on a user interface (Paragraph [0017] of Rajan discloses grading the e-mail according to the level of spaminess and then moving the e-mail into the appropriately labeled directory. Where being in specific directory is seen as exposing the junk rating/score of a message).

29. As to Claim 28, Rajan discloses a data packet adapted to be transmitted between two or more computer processes facilitating easier viewing and management of incoming messages, the data packet comprising: information associated with receiving a plurality of incoming messages (Paragraph [0014] of Rajan discloses an Inbox in which all incoming mail is normally received); assigning a junk rating to the messages commensurate with at least their respective junk scores (Paragraph [0017] of Rajan discloses grading the e-mail according to the level of spaminess and then moving the e-mail into the appropriately labeled directory), wherein the junk scores are computed to reflect a spam confidence level of the message (Paragraph [0015] of Rajan discloses grading is done to determine the level of spaminess of the

Page 14

Application/Control Number: 10/799,992

Art Unit: 2100

e-mail), and wherein the junk scores are values or fractional values between 0 and 1

(Paragraph [0016] of Rajan discloses the scale being from 0 to 100. Where the it is seen that it is arbitrary whether the scale is form 0-1 or from 0-100 since both represent the same information), and the spam confidence level corresponds to a probability that the message is spam or junk (Paragraph [0016] of Rajan disclose mail that is graded with a high level of spaminess is representative of likely constituting spam and that mail that is graded with a medium level of spaminess is representative of probably constituting spam. Thus it is seen that the measure of spaminess corresponds to the probability that a message is spam); and exposing at least one of the junk rating and the junk store on a user interface (Paragraph [0017] of Rajan discloses grading the e-mail according to the level of spaminess and then moving the e-mail into the appropriately labeled directory. Where being in specific directory is seen as exposing the junk rating/score of a message).

30. As to Claim 29, Rajan discloses a computer readable medium having stored thereon the system of claim 1 (Claim 11 of Rajan discloses a computer readable medium comprising instructions for the system disclosed by Rajan).

Claim Rejections - 35 USC § 103

- 31. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
 - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.

Art Unit: 2100

Claim 6 is rejected under 35 U.S.C. 103(a) as being unpatentable over Rajan.

- 33. As to Claim 6, Rajan discloses the invention as claimed as described in claim 3, visually altering the displays comprises color-coding, changing fonts, font sizes, backgrounds, adding or altering images, and/or adding or altering sounds associated with the respective messages based at least in part on their respective junk scores (Paragraph [0032] of Rajan discloses emails placed in more than one directory would include a visual indication to the user that the email is contained in more than one directory. Although how the visual indication is achieved is not explicitly disclosed it is seen that all variants disclosed exist essentially to make messages stick out to the user. As such Rajan, having disclosed including a visual indication to the user, discloses the limitations above. It would have been obvious to one of ordinary skill in the art at the time the invention was made to use any of the above variants to draw the attention of the user to the affected messages).
- Claims 10 and 11 are rejected under 35 U.S.C. 103(a) as being unpatentable over Rajan and further in view of US Pub. No. 2005/0159136 to Rouse et al. (hereinafter "Rouse").
- 35. As to Claim 10, Rajan discloses the invention as claimed as described in claim 1. Rajan does not explicitly disclose further comprising a verification component that requests confirmation regarding user-initiated actions on rated messages.

Art Unit: 2100

However, Rouse discloses this ((Paragraph [0062] of Rouse discloses enabling a user to delete selected messages. In addition, a delete message may be displayed to the user to confirm this action)

It would have been obvious to one of ordinary skill in the art at the time of invention to combine the system of claim 1 as disclosed by Rajan, with requesting confirmation of user actions as disclosed by Rouse. One of ordinary skill in the art would have been motivated to combine to prevent a user from committing an action they did not intend. It is common for actions that have lasting effects to have some form of confirmation to prevent accidents.

36. As to Claim 11, Rajan-Rouse discloses the invention as claimed as described in claim 10, the verification component fails user requests to perform an action with respect to a junk message until the user requests are verified by the users (Paragraph [0062] of Rouse discloses enabling a user to delete selected messages. In addition, a delete message may be displayed to the user to confirm this action. It is inherent that when asking a user for confirmation of an action, the action would not take place until the user verifies the request).

Examiner recites the same rationale to combine used in claim 10.

Conclusion

37. Applicant's amendment necessitated the new ground(s) of rejection presented in this Office action. Accordingly, THIS ACTION IS MADE FINAL. See MPEP § 706.07(a). Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

Art Unit: 2100

A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the date of this final action.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to KEVIN S. MAI whose telephone number is (571)270-5001. The examiner can normally be reached on Monday through Friday 7:30 - 5:00 EST.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Bunjob Jaroenchonwanit can be reached on 571-272-3913. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Art Unit: 2100

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

KSM /John Follansbee/ Supervisory Patent Examiner, Art Unit 2151